

JOB OPPORTUNITY

VELA
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PRODUCTION SUPPORT & MONITORING ENGINEER – DART

Location: Belfast

Overview

Vela is a leading independent provider of trading and market access technology for global multi-asset electronic trading. Our software enables clients to successfully execute on their trading strategies and manage risk across multiple fragmented markets, liquidity pools, and data sources. We help firms successfully differentiate and innovate in an ever-changing, increasingly-regulated and fiercely-competitive landscape, while also reducing total cost of ownership.

Vela's ticker plant, execution gateways, trading platform, and risk and analytics software deliver a unique, ultra-low latency technology stack for electronic low-touch and Direct Market Access (DMA) execution and pricing. We leverage the latest innovations in technology to deliver cutting-edge performance, features and reliability. Our modular stack is accessed through a single set of trading, data and risk APIs and can be delivered as-a-Service from multiple co-location data centers globally.

With access to more than 250 venues, Vela provides global coverage across all major asset classes. Clients are supported by an award-winning team of technical and business experts available 24x7 from our multiple offices in the US, Europe, and Asia. Vela's clients include traders, market makers, brokers, banks, investment firms, exchanges, and other market participants.

Job Profile

Recruitment is currently taking place for role of a Production Support & Monitoring Engineer, working within the Production Support & Monitoring team in Belfast, focusing on the "DART" product line.

DART analyzes the usage of market data from market data vendors and provides transparency of this process within the client organization. The team also provide a managed service for the administration of client's market data usage and identifying cost saving opportunities.

The successful applicant will be responsible for analyzing market data usage on behalf of our clients and working closely with them to ensure a thorough understanding of the DART portfolio of products and services. We'll expect you to train clients on our portfolio and services, as well as represent Vela products and services at client meetings. Duties will include compiling reports for various market data clients, building new reports and improving existing reports, handling client queries, and maintaining awareness of Vela's new technologies and concepts relevant to existing and future clients.

This will be a challenging and rewarding role offering a unique ability to learn the policies of many important capital markets firms and stock markets. It will be ideally suited to a person who is willing to learn and with a desire for career progression.



Key Accountabilities

- Compilation of reports for various market data clients. Provide input into the scheduling processes to drive revenue recognition tied to outstanding deliverables.
- Model and transform data using a combination of in-house tools, SQL, Looker BI Tool and Excel
- Manage new client on-boarding process, which involves communicating with sales and account management teams to both manage client expectations and resolve any client issues
- Continually scrutinize and implement appropriate improvements to the fulfilment process
- Requirements gathering for ad-hoc client reports
- Work with the development teams to build requirements in order to automate tasks, generate improvements to existing reports and build new reports
- Answer client queries and be able to create different scenarios with data.
- Present reports to clients and management teams in a clear concise manner.
- Some travel will be required to client sites as and when required to provide training, etc.
- Any other general duties as required by the management team

Knowledge, Skills & Experience Required

Essential:

- Degree in IT, Business or other related discipline.
- Client focused and ability to effectively communicate with clients.
- Strong and demonstrable problem solving and analytical skills.
- Effective communication, interpersonal and organizational skills.
- Ability to collaborate with stakeholders across multiple teams in a fast-paced environment.
- Proficiency in written English and MS office / Excel.
- Highly energetic, well organized, confident and a team player.

Desirable:

- SQL & Python Experience (Placement year acceptable).
- Experience of using Looker BI tool or similar BI tools (Placement year acceptable).
- Maintain ongoing relationships through period visits with clients, top off training, convey new applicable functionality to end users.

Further Information

For more details on our organization, please visit our website: [TradeVela.com](https://www.TradeVela.com)

Vela Trading Systems is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, or protected veteran status and will not be discriminated against on the basis of disability.