

# JOB OPPORTUNITY

VELA  
connect · deliver · enable



## PRODUCT OPERATIONS ANALYST

Location: Belfast

### Overview

Vela is a leading independent provider of trading and market access technology for global multi-asset electronic trading. Our software enables clients to successfully execute on their trading strategies and manage risk across multiple fragmented markets, liquidity pools, and data sources. We help firms successfully differentiate and innovate in an ever-changing, increasingly-regulated and fiercely-competitive landscape, while also reducing total cost of ownership.

Vela's ticker plant, execution gateways, trading platform, and risk and analytics software deliver a unique, ultra-low latency technology stack for electronic low-touch and Direct Market Access (DMA) execution and pricing. We leverage the latest innovations in technology to deliver cutting-edge performance, features, and reliability. Our modular stack is accessed through a single set of trading, data and risk APIs and can be delivered as-a-Service from multiple co-location data centers globally.

With access to more than 200 venues, Vela provides global coverage across all major asset classes. Clients are supported by an award-winning team of technical and business experts available 24x7 from our multiple offices in the US, Europe, and Asia. Vela's clients include traders, market makers, brokers, banks, investment firms, exchanges, and other market participants.

### Job Profile

As a Product Operations Analyst at Vela your main responsibility will be the identification and end to end delivery management of exchange driven changes (EDCs) in the market data and trading platforms of trading venues globally. You will own and evolve relations with the exchanges and ensure their changes are tracked, delivered and communicated on time and to the high standard Vela's clients demand. Additionally, the role will provide support for the wider Exchange Connectivity function within Vela, including liaising with our Managed Infrastructure Providers and Exchanges to successfully deliver new, business critical connectivity. The role also provides wider support to the Product Management team to manage and report on the delivery of new products and initiatives.

The role works closely with all departments with multiple stakeholders spanning clients, Product Management, Software Development, Testing, Client Support and external Exchange / Trading Venues.



## Key Accountabilities

- Reviewing incoming technical communications to identify potential software changes required to Vela's software and services
- Liaising with technical teams to drive appraisal process to ensure all necessary software changes are delivered ahead of go-live dates
- Tracking the client impact, scheduled delivery and planned changes for each identified change
- Communicating status updates and key dates to clients, managed service providers and Exchange / Trading Venues
- Charing regular review meetings to track progress, capture updates from key stakeholders and identify dependencies / risks / issues
- Liaising with Delivery and Support teams to monitor Customer readiness and acceptance in line with go-live dates
- Communicating internally with stakeholders on key replacement and connectivity projects, as well as the wider team's quarterly initiatives
- Building and maintaining relationships at supported Exchange / Trading venues
- Identifying requirements for new connectivity and working with infrastructure and managed service providers to deliver
- Liaising with managed service providers and Exchanges / Trading Venues on provision of market data and trading services including ordering of new sessions and services, ad-hoc queries and invoicing

## Knowledge, Skills & Experience Required

- Degree educated or equivalent experience
- 1 to 2 years in a delivery or operations role within Financial Services
- Proven track record of successfully delivering
- Ability to work with and influence stakeholders
- Ability to operate within a fast-paced environment with a high attention to detail
- Display strong team working skills and be able to communicate professionally and effectively
- High-level understanding of Exchange / Trading Venues
- Self-motivated individual capable of working on own initiative
- Excellent problem-solving skills

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For more details on our organization, please visit our website: [TradeVela.com](https://www.TradeVela.com)

*Vela Trading Systems is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, or protected veteran status and will not be discriminated against on the basis of disability.*